

KB3 Courses and Bookings Terms and Conditions

1. When purchasing a KB3 program I fully understand that I am unable to defer or carry forward any sessions in a course other than that I have enrolled upon. Training sessions that are deferred to another time or venue are at KB3's own discretion.
2. Participants understand that they have purchased a fixed term program. Any discretionary sessions on alternative times, dates or venues permitted by KB3 must be taken within the term of the original course. Outstanding sessions can not be carried over beyond this specified date.
3. All training sessions are subject to a 24 hour cancellation policy. Any cancellations or circumstances due to Force Majeure within this time are fully chargeable.
4. Participants understand that the aforementioned points have been done to ensure safe and comprehensive tuition of Kettlebell Training and is in the interest of the clients well being and safety.
5. Session times and locations maybe subject to change. KB3 will provide reasonable notice should this occur.
6. Any requests for a refund must be put in writing.
7. Payment must be made before attending a course/session. KB3 reserves the right to refuse any client training who has not arranged payment or a trial session in advance.
8. KB3 cannot guarantee physiological changes associated with exercises as this is primarily dependent upon the client's behaviors outside of that training time with KB3.
9. All sessions purchased within a course must be used by the specified expiry date.
10. Whilst trying to accommodate clients individual booking requirements please note that all KB3 courses are designed for the safe and comprehensive tuition of Kettlebell Training. Clients agree to attend regular training sessions. Whilst offering a flexible booking service, KB3 have the right to refuse any client whose lack of attendance may interfere or affect the attendance of other training session participants.

11. KB3 reserve the right to cancel any training session following a Force Majeure. In circumstances where we are unable to provide the training session booked we will offer you a training session of comparable standard (subject to availability and at a later date). Provided that if the session is cancelled due to a Force Majeure cause or other reasonable circumstances we shall not be required to return any monies but we will offer the payee the option of another KB3 training session.

Personal Training

12. All bookings are subject to a 24 hour cancellation policy. Any cancellation within this time will result in the session being charged for.

13. Bookings and appointments can not be held or guaranteed without advanced payment.

14. Any requests for a refund must be put in writing.

Terms and Conditions for www.KB3training.com store

1. General: KB3 training intend on using the following terms and conditions to form the foundation for all contracts entered into between the company and any buyer in regards to the purchasing of products or services from KB3 Training.
2. Pricing: Shipping costs are included in the price unless indicated. Shipping costs are calculated by the weight of the goods purchased. Most deliveries are sent by Royal Mail registered post but bulkier items may be sent out as a parcel. We reserve the right to split the delivery into several parcels to facilitate easier or quicker shipping. Kettlebells are shipped direct by courier service.
3. Purchasing goods: All goods remain the property of KB3 training until payment has been received in full.
4. Payments can be made online securely by credit card through Worldpay. Offline payments by cheque or cash can only be made with prior

acknowledgement of the order by KB3 training. If payment is received by cheque the goods will not be released until payment has cleared

5. Pre-ordering goods:

We allow pre-ordering of out of stock items. Delivery on any items out of stock will be made as soon as possible and will be fulfilled within thirty days of the order being placed. You have the right to cancel any pre orders before dispatch at no cost to you.

6. Damaged or faulty goods:

If the goods have been damaged in transit please notify us immediately. Replacements will be sent out as well as a pre paid envelope for returning damaged goods.

7. Missing goods:

If your goods have been dispatched and have not arrived in the specified delivery time frame (please allow up to 14 days, however, almost all deliveries are completed in 3-5 days) please notify us and we will investigate the situation immediately. If the goods have been declared lost by the courier service replacements will be sent out. Although we aim to provide accurate delivery dates we enter into no specific contract in regards to this.

8. Incorrect orders: If you find the items have been ordered incorrectly by yourself, or you have changed your mind, please call 07815 143951 and you will be given an address to post the items back (with all seals intact). Please include a covering letter explaining the problem and we will process a refund.

9. Exchanging goods:

Any exchange of goods has to be agreed in writing (an email will suffice) The onus is on the purchaser to ensure the goods return safely. We recommend using registered or recorded delivery. The goods must be returned in the original and in a resalable condition. Only one exchange will be allowed per order and requests need to be sent within 14 days of receipt of the goods.

10. Right to cancel:

You can cancel and withdraw from your order within 14 days of receiving

your goods. No reason is necessary for the withdrawal. Confirmation of the withdrawal from the sale will need to be given in writing (an e-mail will suffice) The goods must be returned in resalable condition. When returning goods please contact us on 07815 143951 or email info@kb3training.com and you will be given an address to send your return.

11. Guarantee

The guarantee is given in accordance with legal requirements. Any additional guarantee statements are contained in the product descriptions.

12. Training safely.

PLEASE ENSURE THAT ALL TRAINING EQUIPMENT IS IN FULL WORKING ORDER BEFORE STARTING ANY EXERCISE. WE ALSO RECOMMEND THAT YOU SEEK MEDICAL ADVICE BEFORE UNDERGOING ANY EXERCISE ROUTINE TO ENSURE THE SUITABILITY FOR YOU AND YOUR CURRENT LEVEL OF CONDITIONING.

13. Privacy Policy. We do not store personal data except where it is necessary to complete your order (i.e. we cannot deliver your goods unless we have your name and address) Any contact number provided will only be used to help fulfill your order by our fulfillment company and will not be used for marketing purposes.

14. Training safely.

WE ALSO RECOMMEND THAT YOU SEEK MEDICAL ADVICE BEFORE UNDERGOING ANY EXERCISE ROUTINE TO ENSURE THE SUITABILITY FOR YOU AND YOUR CURRENT LEVEL OF CONDITIONING. ALL INFORMATION IS PROVIDED "AS-IS" AND KB3 training is NOT RESPONSIBLE FOR ANY INJURIES SUSTAINED WHILST FOLLOWING PROGRAMMES WITHOUT CORRECT SUPERVISION